



EMAIL AUTHENTICATION PROCEDURE

To ensure that you continue to receive important communications from NJCCC without interruption, we recommend adding our organization to your Allow list on Google and Yahoo. Here's how:

FOR GMAIL (GOOGLE):

1. Open your Gmail account.
2. Click on the gear icon in the top right corner, then select "Settings" from the dropdown menu.
3. Go to the "Filters and Blocked Addresses" tab.
4. Scroll down to find the "Create a new filter" link and click on it.
5. In the "From" field, enter the email address or domain associated with NJCCC - caroline.mccallum@njcleancities.org
6. Click on "Create filter" and then check the box next to "Never send it to Spam."
7. Finally, click on "Create filter" to save your changes.

FOR YAHOO MAIL:

1. Log in to your Yahoo Mail account.
2. Click on the gear icon in the top right corner and select "More Settings" from the dropdown menu.
3. Go to the "Security and Privacy" section.
4. Under "Blocked Addresses," click on "Add" or "Edit."
5. Enter the email address or domain associated with NJCCC- caroline.mccallum@njcleancities.org
6. Click on "Save" to add the address to your Allow list.

By adding NJCCC to your Allow list, you ensure that our emails will not be marked as spam and will reach your inbox successfully. Thank you for taking this step to stay connected with NJCCC and for your continued support.

ALLOW LIST

If you are having trouble receiving mail from your organization, a firewall or spam filtering service is likely the cause of the issue. However, you can add several domains and IP addresses to your local Allow List ensure safe delivery. Depending on your e-mail service, you may be able to do this yourself, or you may need the assistance of your IT administrator. We recommend including the following:

166.78.71.148

159.135.230.118

159.135.230.230

159.135.230.228

159.135.230.229

159.135.230.23

starchapteremailhost2.com 67.43.2.30

hostemail1.starchapterhost.com 209.59.162.85

hostmailbox1.starchapterhost.com 67.43.7.204

starchaptermail.com 69.60.117.130

Messages from the organization will usually have the same reply-to email address on them (visible if you start to reply to the message). Adding this address to your address book or contact list can also help ensure delivery. Adding `webmail@` (the domain name) to the address book or contact list can also help. These changes can be helpful if e-mails are being reported as bounced, too.